

## Information Technology

<b>Grade:</b>	Deputy Manager				
<b>Business:</b>	IT	<b>Department:</b>	IT	<b>Sub-Department:</b>	IT
<b>Location:</b>	Pan India				

### About Information Technology

The Information Technology (IT) team of the Bank in partnership with its trusted and experienced vendors has been instrumental in making the innovations and aspirations of high quality digital products and services from the various businesses and other operations teams a reality. IT refers to the use of information and communication technologies together with computer science to enable banks to offer better services to its customers in a secure, reliable and affordable manner and sustain competitive advantage over other banks. Information Technology at Axis Bank aims to enable sophisticated product development, better market infrastructure and implementation of reliable techniques for control of risks and to help the financial intermediaries to reach geographically distant and diversified markets.

### About the Role

- To analyse and validate the business requirements for the specific application
- To develop system specifications and test the system against the specifications / business scenarios provided
- To coordinate the development effort for small to medium size projects / change requests

### Key Responsibilities

The candidate will be responsible for the following in their job role:

Functional Scope

- Study of Business functions and Operations
- Simulate & do consumer behaviour modelling to build robust innovation
- Supervise rapid prototyping to validate product concepts and agile project management for faster go-to-market
- Technology evangelists – deep dive into emerging technologies such as Big Data and Analytics, Block chain, Artificial Intelligence, Internet of Things to drive next wave of disruptions

Accountabilities

- Determine effort & impact out of business requirement (mandatory for Project Initiation Document)

- Approve decisions with regards to application platform
- Develop strategy to put into operation the business solution
- Build and review implementation plans (of solutions)
- Define and review a test strategy (entry and exit criteria) and an operational test plan methodology for business related solutions
- Monitor application service level performance
- Review SLAs and underpinning contracts for application services
- Conduct business impact analysis and risk assessment for applications
- Review status of application related problems
- Approve decisions with regards to application platform
- Validate and provide functional and user interface design specifications to the development team

- Work with business and Solution Architects to identify suitable options and review these to identify the most suitable solution
- Gather, document and maintain the necessary information to enable the project team (business and IT staff) to undertake the project and deliver successfully.
- Document proposed changes to the requirements and solution to enable impact analysis and revised business case, specifications, budgets, timescales and plans to be prepared and authorised.
- Develop the processes necessary to efficiently operate the proposed solution including user guides, manuals, training materials and implementation and data conversion aids.
- Work with business and IT staff to enable thorough testing and successful implementation of the solution
- Demonstrate application functionality, solicit feedback and ensure that project sponsor requirements are met
- Deliver & Support
- Resolve, recover and close application related incidents
- Identify and classify application/data-warehouse related problems
- Perform root cause analysis for application related problems
- Resolve application related problems
- Maintain application related problem records, known problems, known errors and workarounds

#### **Role Proficiencies:**

- **Skills**

- Java skills (mandatory)
- Java security (cryptography, authentication and authorization)
- Java collection, multithread, IO, webservice, jsp, servlet, javascript
- html5, ejb, struts, hibernate would be an added advantage
- .net skills (preferred, but not mandatory)
- C, C#, .NET, ASP.NET
- Web Services, SOAP, XML, XSL, XSLT
- DTS, SSRS, SSIS would be an added advantage
- Database Skill common for both java and .net
- Oracle, Sql-Server, writing SQL and PL/SQL